# JOIN US AT THE MOVIES!



Upcoming Movies . . . ... at the SUNSET THEATRE

> June 1 Angel in My Pocket (1968)

July 6 Back to the Future (1985)

August 3 3 Godfathers (1948)

Doors open at 12:00 - Movie starts at 1:00 \*Free admission, popcorn & small soda for ages 50+



# SITTERS LIST

CAREGIVERS

go through more than they

will tell you.

They give up a lot and

rarely have a social life.

They can get sick and

emotionally worn out. It's a

lot for one person and you

will never know until you

have walked the road of

a caregiver.

Randolph Senior Adults maintains a list of sitters willing to sit, assist with personal care, homemaker chores, errands, etc. This is an option for someone needing in-home help and able to pay out-of-pocket. It is up to the individual or family member to check references and conduct interviews.

> A copy of the Sitters List can be mailed or emailed to you.

Please contact: Margie DiDona or Lisa Alley at 336-625-3389 or rcsaa2@senioradults.org

# **DO YOU NEED A BREAK FROM CAREGIVING?**

Of course you do! All family caregivers need a rest from caregiving now and then. What better stress reliever than to get away for a few hours with others.

If you are 50 or over, you can enjoy fellowship and fun by participating in Randolph Senior Adults Association's classes or day trips!

> You can find more information at: www.senioradults.org

For questions on trips, contact Susanne Allen, Community Engagement & Volunteer Coordinator at 336-625-3389 x212.

> For information on classes, contact Ginger Flynt, Education & Communications Coordinator at 336-625-3389 x211.

> > COME JOIN US FOR SOME FUN!

# SUPPORT GROUPS

CarePoint Caregiver Support Group Third Thursday each month – 2:00-3:00pm Randolph Senior Adults Association 347 W. Salisbury Street, Asheboro 336-672-9300

**Diabetes Support Group** Third Monday each month – 4:00-5:00pm **Randolph Health** 208-D Foust Street, Asheboro 336-625-9400

**Alzheimer's Support Group** Second Thursday of each month - 6:30 pm **Cross Road Village Clubhouse** 1302 Old Cox Road, Asheboro Bernie Raymond - 336-629-7811

Asheboro Parkinson's Support Group Second Friday of each month - 10:30 am Hospice of Randolph 416 Vision Drive, Asheboro Annette Caughron - 336-580-9937 or 629-6397

Support Services for the Blind Third Wednesday each month – 2:30pm (April-October) **Randolph Senior Adults Association** 347 W. Salisbury Street, Asheboro Christina Sterling – 336-683-8107

**Duke Dementia Family Support Program** Various Support Groups via Zoom Various dates and times Natalie Leary - 919-660-7542 dukefamilysupport.org/support-groups/

# 2023 Countywide

1:00pm Refreshments served 1:30pm Bingo starts

347 W. Salisbury Street, Asheboro Adults ages 50+ are invited to join us for FREE monthly bingo.

# **2023 Monthly Bingo Dates:** Apr. 10

July 10 May 8 Aug. 14 June 12 Sept. 11 Oct. 9

Nov. 13

Dec. 11

# The Nurturer



# **Spring is Here!**

Time to start a vegetable or flower garden!

The beautiful warm weather signals it's time to get started planting, either vegetables or flowers. If you don't have much room, just plant herbs!

Work together with your loved one to sow a garden in the yard, raised plant bed, or in a pot or container. Cook with the herbs or vegetables you grow, or cut the beautiful flowers for a lovely centerpiece. Experiment and grow something you've never seen or eaten before!

Either way, you'll enjoy yourselves in the garden, while cooking or admiring your harvest.

Free copies of The Nurturer can be picked up at all **Randolph Senior Adult** Association locations, Randolph Health, Regional Consolidated Services and other community ites. The Nurturer is also available online a www.senioradults.org

To receive free quarterly copies of The Nurturer in the mail or email. call 336-625-3389 or email: rcsaa2@senioradults.org to be added to our mailing list.

**Follow Randolph Senior Adults Association On Facebook** 

Ø

Try the 5-4-3-2-1 one, name 5 things you see, 4 things you feel, 3 things you hear, 2 things you smell and 1 you taste.

Make a list of all the things you need to do, then focus only on doing what actually NEEDS to be done.

Respite care is planned or emergency temporary care provided to family caregivers. Even though families may take great joy in providing care to their loved ones, the physical, emotional and financial consequences for the family caregiver can be overwhelming without support, such as respite.

Respite provides a break for the family caregiver, which has been shown to help sustain family caregiver health and well being, avoid or delay out-of-home placements, and reduce the likelihood of abuse and neglect.

For more information on Family Caregiver Respite Options, contact Margie or Lisa at Randolph Senior Adults Association 336-625-3389

# **Asheboro Senior Center**

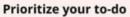
SENIOR ADULTS Jan. 9 Feb. 13 Mar. 13



# A Newsletter for Family Caregivers in Randolph County Issue 20 - May 2023

# FEELING OVERWHELMED? TRY THIS...

# Grounding techniques



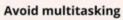


# Ask people for help

If you can't do something by yourself, it is perfectly okay to ask for help from someone you know or a professional.

# Take small steps

Taking big steps are a challenge when you feel overwhelmed. Small steps are a valid option too.



Humans are not designed to do multiple things at the same time, try to finish one thing first, then others.

# **Breathe deeply**

Take multiple deep breaths and try to calm down. Step away from the situation that overwhelms you.



# Practice acceptance

Sometimes things are not in our control. Focusing on trying to accept what is can help calm down.



# Say 'no' & set limits

Say no to things or people when you can't handle it and set clear limits to what you can manage.

@THEPRESENTPSYCHOLOGIST

# What is Respite Care?



# **RANDOLPH SENIOR ADULTS** LOCATIONS

# **ASHEBORO SENIOR CENTER RANDOLPH SENIOR ADULTS MAIN OFFICE**

The Harry and Jeanette Weinberg Adult **Resource & Education Center** 347 W. Salisbury Street Asheboro, NC 27203 336-625-3389 or 1-800-252-2899

# **ARCHDALE SENIOR CENTER** 108 Park Drive

Archdale, NC 27263 336-431-1938

# **RANDLEMAN SENIOR CENTER**

144 W. Academy Street Randleman, NC 27317 336-498-4332

# LIBERTY SENIOR CENTER

128 S. Fayetteville Street Liberty, NC 27298 336-622-5844

**OUR PLACE ADULT DAY CARE** 714 Farr Street Asheboro, NC 27203 336-629-3787

# **RCATS TRANSPORTATION**

347 W. Salisbury Street Asheboro, NC 27203 Randolph County - 336-629-7433 Montgomery County – 910-572-3430

# www.senioradults.org

**Check Out Our Facebook Page** 

# **REMOTE** HEALTH

Remote Health is a team of highly qualified nurse practitioners, nurses, and therapists whose commitment is to provide exceptional primary care services **IN YOUR HOME**, virtually, or in their Greensboro office, while preventing unnecessary hospitalizations and ER visits. As a primary care patient, you will have 24/7 access to care. Remote Health accepts most insurances.

> **Remote Health** 16-D Oak Branch Drive Greensboro, NC 27407

336-589-1223 remote-health.org



A Caregiver Daily Log Book is a great way to keep notes on Sales Kar how your loved one is doing from day to day. It is especially helpful when there is more than one caregiver. Having notes on daily eating, toileting habits, and activities helps you to see patterns. It is also helpful to bring to doctor visits.

Log Books are available for a limited time at Randolph Senior Adults. Contact Margie or Lisa at 336-625-3389

NCBAM's Hope Line

866-578-4673

is here for you!

# ARE YOU A CURRENT OR FORMER FAMILY CAREGIVER?

We would love to have your input as a member of the **Family** Caregiver Support Program Subcommittee. This subcommittee meets three times per year to discuss what services will best help the family caregivers in Randolph County.

Family Caregiver Support Program (FCSP) funds are used to offer services and supports for family caregivers to reduce depression, anxiety, and stress and enable them to provide care longer, thereby avoiding or delaying the need for costly institutional care.

If you would like to join the Randolph County FCSP Subcommittee, please contact:

> Margie DiDona **Randolph Senior Adults Association** 336-625-3389 x235 rcsaa2@senioradults.org

65+? Lonely?

Need to talk?



# YOU ARE ENOUGH



"There are only four kinds of people in the world -Those who have been caregivers, Those who are currently caregivers, Those who will be caregivers And those who will need caregivers." Rosalynn Carter

# **Reaching Out: Practical Ways to Support Caregivers** Submitted by Hospice of Randolph

Let's be honest. Caregiving is difficult. If you have a friend or neighbor that is caregiving for a loved one, you may notice that they seem more strained and tired than normal. It may be difficult for them to balance taking care of their loved one's care needs as well as their own. Their sleep may be disrupted. They may even be experiencing caregiver exhaustion or burnout.

The good news is that you can help. Being an intentional and thoughtful friend can provide much needed encouragement to a caregiver. While it can be difficult to know what to say or do, we hope the ideas below will inspire you to connect with and support the caregivers around you.

# Know someone who is a caregiver? Try to...

- + Be honest about your capacity and willingness to help
- + Make a list of tasks you would be able to do to help
- Mail a card or hand-written note
- 🔶 Offer a listening ear
- Meet a specific need that arises
- + Drop off a special treat, magazine or book
- Offer to sit with their loved one so the caregiver can take a break or go for a walk
- + Be available and follow up regularly as you notice care needs change

# ARE YOU OR A LOVED ONE **ON MEDICARE AND STRUGGLING TO PAY BILLS?**

Medicare beneficiaries may be eligible for various Medicare Programs

Part D Extra Help lowers the cost of prescriptions, premium, and the deductible of your drug plan.

The Medicare Savings Program will pay the Medicare Part B premium so the \$164.90 is no longer deducted from your Social Security check each month.

# To apply, contact:

Margie DiDona or Lisa Alley **SHIIP Coordinators Randolph Senior Adults Association** 336-625-3389

CENTRY NORTH CAROLINA BAPTIST AGING MINISTRY

# Are you a caregiver? **Connect with CarePoint!**



**CarePoint is a group for those** providing care for another.

# In Asheboro

Meets third Thursday of the Month 2 - 3 p.m.

> **May 18** Randolph Public Library 201 Worth Street

June 15, July 20, August 17 Randolph Senior Adults Association 347 W. Salisbury Street

# In High Point

Meets second Thursday of the Month 2 - 3 p.m.

> May 11, June 8, July 13, August 10 Wesley Memorial Church 1225 Chestnut Drive

For more information, visit: www.hospiceofthepiedmont.org/ carepoint/

# We Care Like **Family**

If you are, or know, a senior living alone in Randolph County. you need to know about the



Use the Sheriff's App to register or an application is available on our website www.randolphcountync.gov/sheriff

# How does the program work?

Seniors who particpate in the FREE program are automatically checked on by phone Monday - Friday,

- If no answer during attempts, a deputy will be dispatched to determine welfare.
- If your are not going to be available by phone, you can check out for the day by calling into an assigned number.

336-318-6689



Family Caregiver Support Program provides a range of supports that assist family caregivers

## Eligible family caregivers are:

- A caregiver of any age providing care for an older adult age 60 or older or providing care for a person with Alzheimer's disease or related brain disorder.
- A caregiver (who is not the birth or adoptive parent) age 55 or older, raising a related child age 18 and younger or an adult with a disability.
- A caregiver age 55 or older (including parents) who provides care for a related adult with a disability.

# RANDOLPH COUNTY AGENCIES PROVIDING SERVICES WITH FCSP FUNDS:

Randolph Senior Adults Association provides Care Planning Assistance, Powerful Tools for Caregivers workshop, Caregiver Skills Class, Incontinence Supplies, Liquid Nutritional Supplements, and The Nurturer newsletter.

Call Margie DiDona or Lisa Alley at 336-625-3389 for more information.

Regional Consolidated Services offers caregiver respite care, minor home improvement, and medical equipment. Contact Teri Mabry at 336-629-5141





Our Place Adult Day Care serves adults who want to live at home, yet desire companionship or require help with daily living activities. This program also suits adults who need oversight during the day, but are cared for by family in the evening. This is a wonderful

option for caregivers who work or go to school. Adult Day Care contributes to a richer, more enjoyable life while providing activities that promote mental and physical well being.

# **Our Place Adult Day Care** 714 Farr Street, Asheboro 336-629-3787

# **ID Cards For Alzheimer's & Dementia**

Use these cards to discreetly let someone know that your loved-one has Alzheimer's and it may take them a little longer to make a decision or to excuse them for saying something unexpected. Carry the cards with you when taking your loved-one to a restaurant, shopping, traveling, or even to a doctor's office (who may not be examining them for a dementia-related issue). Show it to the person helping you to easily, succinctly and subtly explain that your loved might need a little more time or a little more patience.

These Trualta Companion Cards can be found on the NC Caregiver Portal for you to print at: nc-caregivers.com

My companion has dementia. and it changes how they think and act.

I appreciate your patience, support, and understanding.

TRUALTA

Sincerely,

# **Technology Classes** for Seniors

# **Randolph Senior Adults is hosting interactive** technology classes (Android and Apple) for seniors 60+

No more waiting on someone to help you send a message, share a picture or celebrate a special day. Learn to use your smart phone and/or tablet to connect more easily with grandkids, family, friends, and healthcare professionals!

- Two classes per week for four weeks (total of 8 classes)
- Classes are approximately one hour
- Class size is smaller to allow for one-on-one instruction and social distancing
- Through grant funds we have purchased devices to use in class. However, if you own a smart phone or tablet, you can bring it with you to learn how to use yours.
- Classes are available at all four Senior Centers

Call your local Senior Center to register!



# North Carolina **Caregiver Portal**

Powered by Trualta

Access free training and resources to help you build skills and confidence to provide care at home.

With articles, videos, tip-sheets, and professional level training, there is something for everyone.

# nc-caregivers.com

# CAREGIVING **INCONTINENCE SUPPLIES**

Incontinence supplies can be an expensive part of caregiving. Randolph Senior Adults has received funds through the American Rescue Plan Act (ARPA) to provide incontinence supplies to eligible family caregivers. Those not eligible for this program can receive donated supplies when available.

> For more information, contact Margie DiDona or Lisa Alley at Randolph Senior Adults Association 336-625-3389

Funds provided by the Family Caregiver Support Program

# **Meals-on-Wheels**



Homebound seniors age 60+ may be eligible to receive nutritionally balanced meals. For more information, contact your local senior center:

Asheboro	336-625-3389
Archdale	336-431-1938
Liberty	336-622-5844
Randleman	336-498-4332

# **DOES YOUR LOVED ONE** SPEAK LESS THAN THEY USED TO?

Your loved one may speak less if they are feeling overwhelmed by their environment. Try moving to a quiet area. Have just one person for them to communicate with at a time. Use simple statements. If you adjust where and how you communicate with them, you may see an improvement.

Even if your loved one can still speak, they may start communicating some needs through non-verbal cues. A non-verbal cue is usually a change in how your loved one is acting, or it's something out of the ordinary that they do. Examples of non-verbal cues:

- •Standing up out of their chair
- Pacing
- •Tapping their hands
- •Change in mood or facial expression
- Making nonsensical or repetitive noises

You can think of non-verbal cues as your loved one raising their hand, or waving a flag to say that something is not right for them. A non-verbal cue can indicate different messages like:

- •"I need to go to the washroom"
- "This room is too loud for me"
- •"I'm feeling bored or lonely"
- •"I'm sick or in pain"

NC Caregiver Portal powered by Trualta

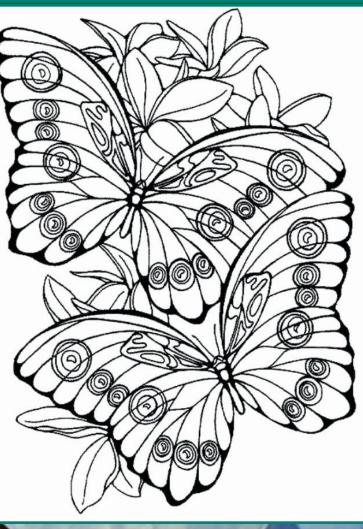


# Remember your loved one with a memorial to **Randolph Senior Adults Association**

When you contribute to Randolph Senior Adults Association, you make an immediate difference in the lives of seniors and their caregivers. The programs at our non-profit agency help seniors stay independent so they can age at home in their community.

To make a donation online go to www.senioradults.org or call 336-625-3389

# **Coloring Corner**





# BE REALISTIC . . . .

What needs to get done today? What needs to get done this week? What needs to be done by me? What can be done by others?

# **DEMENTIA RESOURCES**

**Alzheimer's Association** 800-272-3900 (24 hours/7 days) alz.org

> Dementia Alliance of NC 919-832-3732 dementianc.org

Positive Approach to Brain Change 877-877-1671 teepasnow.com

Lewy Body Dementia Association LBD Caregiver Link: 800-539-9767 www.lbda.org

**Duke Family Support Program** Project CARE (Dementia and Alzheimer's) 800-646-2028 dukefamilysupport.org

# Spring Cleaning: How to Refresh Your **Caregiving Routine**

For many families, spring is a time to shake off the winter blues, deep clean their homes and focus on getting organized. Decluttering The next step is to analyze your list of caregiving challenges and setyour physical environment can help you focus, minimize stress and be more productive. The same can be said for family caregivers' care plans.

It's human tendency to get stuck in our ways as we meet life's demands, and caregiving is no exception. As time passes and circumstances change, the routines we have fallen into could often use some refreshing. With spring upon us, now is a good time to take an objective look at our care plans to see if there are any aspects in need of improvement. Use the pro/con approach below to see if you can make adjustments that will enhance your quality of life and that of your loved one.

# **EVALUATE YOUR CARE PLAN**

The first step is to make a pro/con list for your care plan, identifying its strengths and weaknesses. This step can help you assess your strategy for reaching any goal, from budgeting to weight loss. I've provided the following template which contains examples for a hypothetical caregiver I'll call Ann. If you're up for a little selfreflection, Ann's list could help inspire you to refresh your caregiving routine and jumpstart your own self-improvement.

# Strengths of My Caregiving Routine

- I found a wonderful assisted living facility (ALF) for Mom near my home, which has allowed me to enjoy more time with other family Accept the wisdom of those who have studied the disease. They will members and my friends.
- It took a while, but Mom adjusted to her new life and now enjoys her own friends and the activities the facility provides.
- Mom also feels very safe, which is important to both of us. Knowing she has professional caregivers around allows me to relax while yours but very real to them. You are the well person, so it's up to I'm at work and not worry so much.
- I've developed a good system for shopping for Mom's needs that integrates with my other errands. This has saved me a lot of time.

## Weaknesses of My Caregiving Routine

- I keep correcting Mom when we are talking. I'm told that, because of her Alzheimer's, arguing is counterproductive and I should agree with her statements no matter how outlandish they seem. Of course, there are exceptions, but those times are rare.
- I'm angry with my brother because he won't travel to see Mom. Sometimes she doesn't recognize him and forgets he's even been there, but I feel that he should visit anyway.
- I've been so happy Mom is content that I haven't followed her doctor's advice. He says I should use this time to learn about the stages of Alzheimer's and that I should research possible changes in her care needs.
- I keep putting off making appointments for my annual physical, mammogram and other routine medical tests because Mom has so many of her own medical appointments. Those take time, and I get tired of sitting in clinics.

# **REFLECT ON YOUR LISTS**

Once you have made your lists, it's important to take time to reflect on both of them. You have likely worked hard to get to this place in your life and you deserve credit for all that you've done. It's important to acknowledge everything you've done right. Caregiving

takes a great deal of research, patience, effort, time, and trial and error. You've made big strides even though it may seem overwhelming at times. Never shy away from giving yourself a pat on the back. backs to see if you can make changes that will improve your life and that of your loved one. Whether your second list is big or small, do not be intimidated. It will take work, but the goal here is to find solutions to these issues one at a time. This exercise should relieve stress and simplify your life, not cause you to feel more burdened. **Find Caregiving Solutions** 

Using Ann's list above, I devised some solutions that could help fix these hypothetical issues for her and others. Writing down your ideas as you brainstorm will help you remember and track your progress through this list. Even if you can't see to all of these solutions now, you'll have a game plan already prepared for when you have a bit of free time to tackle the next issue.

# Refresh #1: I keep correcting Mom when we're talking.

Admittedly, communicating with dementia patients is challenging. It's hard to listen to people you once admired for their wisdom when they make bizarre statements. Our initial reflex is to correct them, which only makes matters worse. Also, you may feel that "lying" to a loved one with dementia is wrong. You may even think that agreeing with them when they are confused or mistaken is condescending. This is a complex situation that every dementia caregiver experiences, but the answer lies in changing your thought process and approach.

tell you that when you validate your loved one, you are showing them compassion, not patronizing them. Conversely, arguing only increases the person's agitation and erodes their self-esteem. Your loved one is living in an unchangeable reality that is different from you to meet your loved one in their version of reality and help them accept and work through it. When you adapt to this way of thinking, life will be easier for both of you.

# Refresh #2: I'm angry at my brother's lack of involvement.

As unfair as it seems, there are many reasons why siblings don't help with caregiving. Even though you do not agree with his reasoning, try to understand why your brother doesn't feel his visits are meaningful. He travels several hundred miles to visit Mom, who doesn't always remember who he is and will forget his visit as soon as he leaves. Not only do these visits take time and cost money, but he probably feels a great deal of grief during and afterwards. Instead of becoming angry and reprimanding him for his lack of attention to Mom, suggest that your brother visit whenever he can for his own sake. Let him know that you understand it's hard for him and it may seem like a waste of time. Thank him for the help and support he does contribute. However, you may want to point out that he'll probably feel better emotionally after Mom is gone if he visits occasionally, no matter how painful it is.

If visits still aren't his cup of tea, suggest that he at least call weekly or write Mom short notes every so often and send pictures of the family. Although communicating by phone and mail can still be challenging and upsetting, they are less involved ways of maintaining this connection and showing Mom that she's loved. As caregivers, at some point we must realize that we cannot change others and learn to pick our battles.

# Refresh #3: I haven't taken time to learn about the progression of Mom's condition.

You should be proud of the fact that your mom's move to assisted living has been successful. You both have more help and resources available, which ensures that Mom is well cared for and gives you peace of mind. However, caregiving needs can change quickly, especially when dementia is a factor.

It would be wise to give yourself a deadline to begin researching the next steps in her care and make a to-do list of future bases that must be covered. The first objective is completing the research itself, which can be done at your convenience online. You can also speak with Mom's doctor, social workers, nurses and other medical professionals (if you have the proper legal documents) to get more personalized insight into her condition. While each dementia patient experiences a unique progression through stages and symptoms, a ballpark idea of what to expect is invaluable.

Ideally, you should have already spoken with the administrator at you'll only have one or two areas that could use improvement, or Mom's assisted living facility to learn about how costs will increase maybe you'll have a significant list of challenges to address. This along with her growing needs. More importantly, you'll need to know exercise may seem overwhelming, but it's crucial to think about your exactly what kind of limits there are on the type of care the facility and care plan from time to time to ensure you are meeting all needs its staff can provide. Once Mom surpasses that level of care, she will need to move to a higher level facility, such as a specialized memory to certify that your approach is still the most efficient one. Just care unit or skilled nursing facility. For this reason, it is very helpful to remember to give yourself credit for your caregiving "wins" and investigate these senior living options in your community so that you are prepared if/when this move becomes necessary. Ask friends, the time to develop a solid care plan now and revisit it every few family and medical professionals for referrals, and search online for months, your challenges list (and stress!) should begin to shrink. care providers in your area.

All of this doesn't have to be done at once, but having these objectives on your radar and planning ahead for them will help minimize unnecessary surprises.

# LSVT BIG PROGRAM FUNCTIONAL TREATMENT FOR PARKINSON'S DISEASE

Randolph Health Deep River Physical Therapy is now offering a new, cutting-edge program for patients with Parkinson's disease at their Randleman location.

Many are now benefiting from the LSVT Big Program. This program consists of 16 individual, one-hour sessions (4 days a week for 4 weeks) with a Certified BIG specialist. The program includes intensive exercises to treat PD symptoms, functional skills training personalized to you, and homework to accelerate progress. This program helps improve function and slow motor deterioration through amplitude-based exercise and re-education of the sensorimotor symptoms.

For more information, contact:

Randolph Health	148 Pointe South Drive
Deep River	Randleman, NC 27317
Physical Therapy	336-799-4435

# Are you caring for a Veteran?

Call 704-638-9000 x15505 to see if you are eligible for services through the Program of Comprehensive Assistance for Family Caregivers (PCAFC).

## Refresh #4: I keep putting off my own medical appointments.

While it may seem counterintuitive, the cardinal rule of caregiving should be: take care of yourself. Your mom has professionals looking after her most of the time. Yes, you take her to medical appointments, but you still need to make time for your own. Whether you realize it or not, caregiving affects your health.

As I mentioned above, care needs can change quickly. Use this time to get caught up on your own physical and mental health care. It will ensure you're better prepared to handle changes in your mom's

- needs. Furthermore, if you neglect yourself and fall ill, then who will visit with and advocate for Mom? The better shape you're in, the
- better you'll be able to care for your loved one.

# **REFRESHING YOUR OWN CARE PLAN**

We've gone through Ann's hypothetical care plan refresher, but now it's time to examine your routine and write out your own lists. Maybe

- (including your own), you are able to handle emerging changes, and
- allocate ample time when it comes to rectifying problems. If you take

Carol Bradley Bursack, Minding Our Elders

