

MESSAGE FROM THE EXECUTIVE DIRECTOR



“Like sands through the hourglass, so are the days of our lives.”

Those of you who follow soap operas will recognize that sentence right away. I have never watched soaps, but I am familiar with the large hourglass and the opening words of *Days of Our Lives*.

If we look at an hourglass, the sand in the top represents the future, and the sand at the bottom represents the past. Now, we know what’s in the past and yet we can’t do anything about it. The trick is we don’t know how much sand we have left. The future, we don’t know, the past, it’s gone... now the only thing you can deal with is what’s right here, right now, and if you look the sand is always moving. Life keeps marching on and time keeps passing us by.

So, what we DO with our time is most important.

Here at the Randolph Senior Adults Association (RSAA), we are dedicated to our mission of empowering adults age 50 and over in living healthy and independent lives. Every minute of every day, more and more older adults are able to pursue successful aging because of the work of the RSAA. We believe that all older adults have a right to live with dignity, respect, and support from their community. Together, with our many partners, we will continue to meet their needs as well as the needs of their families and caregivers. Time and time again, I am reminded how we are blessed with dedicated staff, wonderful volunteers, a growing membership and clientele, generous funding organizations, and donors who have hearts of service. When I reflect on the overall health of our organization, I am deeply grateful for all we’ve accomplished and humbled by the many people we serve and the impact we make every day.

Time waits for no one and the alarm is set for our future growth. There are more seniors than ever before. By the end of 2020, there were more senior adults living in the NC than birth—17 years of age, for the first time in out state’s history. Here in Randolph County, the County’s own Strategic Plan released in 2016 said that for the years 2016-2031, senior adults would account for 99% of our County’s population growth. As more and more Baby Boomers retire they are looking to the RSAA for purposeful engagement in activities, volunteer opportunities, services, and travel.

Whatever time of life you are in, chances are you know someone who can use our services. That someone could be a parent or grandparent who may need some extra help in order to stay safely at home, a neighbor who can no longer drive safely, or a friend who is trying to figure out their Medicare coverage. That someone could also be you, either today or sometime down the road.

Please take some time to review our Annual Report and get to know us a little better. I welcome and value your questions, comments and concerns in which to better serve.

Sincerely,

R. Mark Hensley, Executive Director
Randolph Senior Adults Association



“I didn’t know what to do when I found out my Medicare was canceled. Each month I have several prescriptions that I can’t live without. I called the RSAA team. They spent time helping me fix the situation—they saved me.”

—Larry, Client

Randolph Senior Adult Association, Inc.

Financial Report
Fiscal Year Ended June 30, 2023

Sources of Funds*:

	Amount	%
North Carolina Department of Transportation (NCDOT)	\$ 917,438	29.54%
Home & Community Care Block Grant (US DHHS - OAA)	720,293	23.19%
Randolph County	302,585	9.74%
Capital Grants - NCDOT	220,365	7.09%
Contract Services - Adult Day Care, Transportation	199,742	6.43%
United Way	137,293	4.42%
Municipalities	135,235	4.35%
Senior Center General Purpose Grants, CARES Act Grants	128,571	4.14%
In-Kind Revenue	75,245	2.42%
Seniors' Health Insurance (SHIIP/MIPPA), Caregiver Grants, CARES Act Grants	61,578	1.98%
Nutrition Services Incentive Program (US DHHS)	56,887	1.83%
Other (Interest, FEMA, Fundraisers, ADC Grant)	39,113	1.26%
Memberships, Donations, Sponsorships	31,364	1.01%
Private Pay/Cost Share - Meals, ADC, Transportation	21,304	0.69%
Resource & Education Center - Rental/Activity/Tour Fees	20,863	0.67%
Montgomery County	15,000	0.48%
Child & Adult Care Food Program (USDA)	13,109	0.42%
Salt Box	10,597	0.34%
Total Sources	3,106,582	100.00%

Uses of Funds*:

RCATS/MCT	1,750,367	50.79%
Home Delivered Meals	594,934	17.26%
Congregate Meals	274,571	7.97%
Senior Center Programs (including Outreach)	314,155	9.11%
Administration	-	0.00%
Information and Options Counseling	222,826	6.46%
Adult Day Care	240,818	6.99%
Resource & Education Center	40,543	1.18%
Salt Box	8,329	0.24%
General Transportation	189	0.01%
Total Uses	3,446,732	100.00%

Net Income (340,150)

Add: Depreciation 352,840
Less: Capital Purchases (219,448)
Less: Mortgage Principal Payoff -

Net Cash Outflow \$ (206,758)

*Includes in-kind revenue/expenses

Audit Statement

We are currently being audited by DMJ & Co., PLLC of Greensboro, NC for FY 2022-2023.

Financial information about this organization and a copy of its license are available from the NC Secretary of State Licensing Branch at (919) 807-2214. The license is not an endorsement by the State.

NUTRITION & OUTREACH PROGRAMS	# OF PARTICIPANTS	UNITS
Total Meals Served (Includes Our Place Adult Day Care)	476	953,827 meals
Congregate Lunch	117	16,216
Home Delivered Meals (Meals On Wheels)	341	77,185 meals
Our Place Adult Day Care– Meals Served	18	2,426
Outreach Program/Extended Services	2,131	87 outreaches
Senior Center Activities / Programs		6,091
INFORMATION & OPTIONS COUNSELING		
Prescription Assistance (age 59 and under/60+)	2/36	\$124,649 saved
Caregiver Program (age 59 and under/60+)	110/1,538	3,766 Liquid Nutritional Supplements; 686 Incontinence Supplies; 9,875 newsletters; 18 class participants
Seniors Health Insurance Information Program (age ≤59/60+)	145/1,625	\$296,500 saved
Information Assistance (age 59 and under/60+)	354/3,350	3,704 client contacts
Case Assistance (age 59 and under/60+)	152/1,522	
RCATS PROGRAMS		
Total Trips	836	42,730 trips
Randolph County Transportation (General)	133	11,865 one-way trips
Randolph County Transportation (ROAP, DSS and other)	524	22,562 one-way trips
Montgomery County Transportation (General)	10	1,553 one-way trips
Montgomery County Transportation (ROAP, DSS and other)	169	6,750 one-way trips
OTHER RSAA PROGRAMS		
Operation Fan	159 recipients	159 fans
Health Care Equipment Loans	38 loans	
Day Trips	762	40 trips
Legal Aid	38 appointments	
Blood Drives	189 donors	206 units collected
Stockings of Care (MOW & Frozen Delivery Clients)		279
Senior Movie	1,324	10 movies
Volunteers	251	9,267 hours

48th ANNUAL REPORT

2022-2023



Board of Directors

Bob Wilhoit, President
Ann Callicutt, VP
Greg Patton, Secretary
Pete Abbott, Treasurer

Brenda Ambrose
Jane Cranford
Nancy Henderson
Pat Hutcherson
Becky Parker
Vivian Phetmixay
Katie Snuggs
Gene Woodle

Mission

To empower adults age 50 and over in Randolph County toward a life of personal independence, healthy aging, social connection and life-long learning.

Vision

To be recognized by the state of North Carolina as a premier provider of exceptional resources and educational opportunities to enhance the quality of life for Randolph County adults age 50 and over.