

NUTRITION & OUTREACH PROGRAMS	# OF PARTICIPANTS	UNITS
Meals Served	419	93,305 meals
Fellowship Lunch		
Outreach Program/Extended Services		
Senior Center Activities / Programs		
INFORMATION & OPTIONS COUNSELING		
Prescription Assistance (age 59 and under/60+)	9/34	\$34,892 saved
Caregiver Program (age 59 and under/60+)	76/1052	82 CARE Bags; 36,708 Incontinence Supplies
Seniors Health Insurance Information Program (age ≤59/60+)	147/1,389	\$239,037 saved
Information Assistance (age 59 and under/60+)	327/2,548	2,875 client contacts
Case Assistance (age 59 and under/60+)	161/1,319	
RCATS PROGRAMS		
Randolph County Transportation (General)	96	2,343 one-way trips
Randolph County Transportation (ROAP, DSS and other)	361	20,759 one-way trips
Montgomery County Transportation (General)	0	0 one-way trips
Montgomery County Transportation (ROAP, DSS and other)	124	5,769 one-way trips
OTHER RSAA PROGRAMS		
Our Place Adult Day Services	12	0
Operation Fan	178 recipients	229 fans
Health Care Equipment Loans	21 loans	
Health Screenings/Blood Pressure Checks		
Legal Aid		
Blood Drives	141 donors	130 units collected
Senior Games/Silver Arts		
Salt Box on Salisbury		
Volunteers	18	468 hours

*Lower numbers reflect the closure of RSAA Centers and suspension of activities from March 2020 to June 30, 2021.



**RANDOLPH
SENIOR
ADULTS**
ASSOCIATION

Mission

To empower adults age 50 and over in Randolph County toward a life of personal independence, healthy aging, social connection, and life-long learning.

Vision

To be recognized by the state of North Carolina as a premier provider of exceptional resources and educational opportunities to enhance the quality of life for Randolph County adults age 50 and over.

Board of Directors

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46th ANNUAL REPORT 2020-2021

MESSAGE FROM THE EXECUTIVE DIRECTOR



We are forever altered by the events of 2020.

When the COVID-19 pandemic came to Randolph County and we were required to close our Centers we knew that we would need to still provide—at a minimum—the basic services needed for the well-being of our Clients. Basically, we were forced to react overnight and the pandemic pushed us to be more innovative—and especially *creative*—with the delivery of our mission.

First, let me say how appreciative we are for your adapting to the new way we were forced to provide services during the pandemic. Frozen meals, 50% capacity on RCATS and Information & Options Counseling handled over the telephone are not how we wanted to provide services but quickly became necessary to protect you and our staff during COVID-19. Let me share a few facts

with you for the time our Centers have been closed due to the virus:

- RCATS has not missed a single day of service during the pandemic! By reducing van capacity to 50%, providing Personal Protective Equipment to our Drivers and Riders, we have continued to meet your transportation needs. Trips to medical appointments, shopping, employment, Randolph Community College, vocational workshops and dialysis clinics had to continue whether there was a worldwide virus or not. We are so proud of how the RCATS Team and our Riders have adapted in order to keep the wheels rolling!
- Our Information & Options Counseling Team has continued to provide Medicare and SHIP counseling, Caregiver Support, provide box fans to those in need and to support Client needs. Most of these services were provided via telephone instead of the preferred in-person contact but Margie & Lisa have continued to provide exceptional care for their Clients! As a note, our Information & Options Counseling Team continues to be one of the top providers throughout the state of NC in the number of clients served and the dollar amounts saved by those Clients!
- Our catering partner, Golden Corral was quickly able to convert our daily hot meals into two-week supplies of frozen meals. Again, this was not our preference but it was the path we needed to take in order to continue providing nutritious meals and to reduce exposure to Clients and Volunteers. I am very proud to share with you that in the 15+ months we have been closed (March 18, 2020 to June 30, 2021) – we have served 125,000+ meals to our Clients throughout Randolph County. To put that in perspective, it is the greatest number of meals we have EVER SERVED over a similar period of time!
- RSAA participated in 7 CARES Act Stimulus Fund Grant Programs that have supported our efforts during the Pandemic.

While the vast majority of our Clients have remained healthy during the pandemic I wouldn't be honest if I didn't tell you that we mourn for and miss those individuals who have passed away during this time. Please join me in lifting up prayers for those we have lost and in remembering the great memories we share of them as well. Simply said – they will be missed by all of us!

I am deeply grateful for all we've accomplished this year and humbled by the many people we serve and the impact we make every day. Please take some time to review our Annual Report and get to know us a little better. I welcome and value your questions, comments and concerns in which to better serve.

Sincerely,

R. Mark Hensley, Executive Director
Randolph Senior Adults Association



"I've been blessed to know my friends at RSAA. I can't imagine how I'd make it without you! And I know I'm not alone in saying so—you are all a blessing to the seniors in this community."
- Edith, Participant

Randolph Senior Adult Association, Inc.
Financial Report
Fiscal Year Ended June 30, 2021

Sources of Funds*:

	Amount	%
North Carolina Department of Transportation (NCDOT)	\$ 1,040,913	31.03%
Home & Community Care Block Grant (US DHHS - OAA)	695,470	20.73%
Capital Grants - NCDOT	477,434	14.23%
Randolph County	302,585	9.02%
Contract Services - Adult Day Care, Transportation	215,380	6.42%
United Way	163,105	4.86%
Municipalities	131,980	3.93%
Senior Center General Purpose Grants, CARES Act Grants	90,218	2.69%
Seniors' Health Insurance (SHIP/MIPPA), Caregiver Grants, CARES Act Grants	73,384	2.19%
Nutrition Services Incentive Program (US DHHS)	57,924	1.73%
Other (Interest, FEMA, Outreach, Fundraisers, ADC Grant, Gain on Vehicle Sale)	46,392	1.38%
Memberships, Donations, Sponsorships	31,180	0.93%
Montgomery County	15,000	0.45%
Private Pay/Cost Share - Meals, ADC, Transportation	13,921	0.41%
Resource & Education Center - Rental/Activity Fees	50	0.00%
Salt Box	43	0.00%
Child & Adult Care Food Program (USDA)	-	0.00%
Total Sources	3,354,979	100.00%

Uses of Funds*:

RCATS/MCT	1,625,473	54.06%
Home Delivered Meals	478,528	15.92%
Congregate Meals	274,755	9.14%
Senior Center Programs	258,722	8.61%
Information and Options Counseling	199,878	6.65%
Adult Day Care	160,746	5.35%
Resource & Education Center	5,199	0.17%
Administration	2,929	0.10%
General Transportation	116	0.00%
Salt Box	32	0.00%
Total Uses	3,006,378	100.00%

Net Income	348,601
Add: Depreciation	306,718
Less: Capital Purchases	(527,603)
Less: Mortgage Principal Payoff	(77,607)
Net Cash Inflow	\$ 50,109

*Does not include in-kind revenue or expenses

Audit Statement

We are currently being audited by DMJ & Co., PLLC of Greensboro, NC for FY 2020-2021.

Financial information about this organization and a copy of its license are available from the NC Secretary of State Licensing Branch at (919) 807-2214. The license is not an endorsement by the State.