

| NUTRITION & OUTREACH PROGRAMS | # OF PARTICIPANTS | UNITS |
|---|-------------------|-----------------------|
| Home-Delivered Meals | 416 | 68,439 meals |
| Fellowship Lunch | 217 | 28,364 meals |
| Outreach Program/Extended Services | 325 | 72 activities |
| Senior Center Activities / Programs: | | |
| Asheboro: 794 Archdale: 792 Liberty: 1,082 Randleman: 1,032 | | |
| INFORMATION & OPTIONS COUNSELING | | |
| Prescription Assistance (age 59 and under/60+) | 14/59 | \$ 30,421 saved |
| Caregiver Program (age 59 and under/60+) | 78/690 | |
| Seniors Health Insurance Information Program (age ≤59/60+) | 240/1,978 | \$856,539 saved |
| Information Assistance (age 59 and under/60+) | 407/2,722 | 3,129 client contacts |
| Case Assistance (age 59 and under/60+) | 268/2,125 | |
| RCATS PROGRAMS | | |
| Randolph County Transportation (General) | 214 | 12,308 one-way trips |
| Randolph County Transportation (ROAP, DSS and other) | 803 | 30,340 one-way trips |
| Montgomery County Transportation (General) | 9 | 1,738 one-way trips |
| Montgomery County Transportation (ROAP, DSS and other) | 276 | 8,391 one-way trips |
| OTHER RSAA PROGRAMS | | |
| Our Place Adult Day Services | 26 | 2,010 days/meals |
| Operation Fan | 205 recipients | 250 fans |
| Health Care Equipment Loans | 32 loans | |
| Health Screenings/Blood Pressure Checks | | 66 clinics |
| Legal Aid | | 43 clients |
| Blood Drives | 80 donors | 71 units collected |
| Senior Games/Silver Arts | 102/65 | |
| Salt Box on Salisbury | 56 vendors | \$ 9,600 gross sales |
| Volunteers | 300 | 15,600 hours |

#ActiveAging
www.senioradults.org



9/23/20

celebrating 45 YEARS

1975-2020



Mission

To empower adults age 50 and over in Randolph County toward a life of personal independence, healthy aging, social connection, and life-long learning.

Vision

To be recognized by the state of North Carolina as a premier provider of exceptional resources and educational opportunities to enhance the quality of life for Randolph County adults age 50 and over.

Board of Directors

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RANDOLPH SENIOR ADULTS ASSOCIATION 45th ANNUAL REPORT 2019-2020



MESSAGE FROM THE EXECUTIVE DIRECTOR



From our beginning four-and-half decades ago, we have remained the community’s lead agency on aging services because we have stayed true to our core mission—to empower adults age 50 and over in Randolph County toward a life of personal independence, healthy aging, social connection, and life-long learning.

September 2020 marked my two-year anniversary of serving at the helm of this great organization. If you had asked me in January what I thought this year would bring and how it would differ from the past 45 years, I would have never imagined that we would be working each day to reinvent *how* we deliver our mission. Because of COVID-19, business is anything but usual and yet our employees continue to rise to the challenge, selflessly putting the needs of others first. Despite the challenges associated with our “new normal,” I’m grateful for a team of resourceful and hard-

working people who demonstrate their dedication and commitment to service and their ability to adapt and pivot to an ever-changing environment. I can say with pure conviction that RSAA staff members and volunteers are truly committed to our delivering our mission and remain focused on **continuity of service to seniors in Randolph County**. This has been—and will always be—our driving focus.

We recognize there will always be more work to do and more people who need our help, but the strength of our team and the support of the community we serve keeps me energized and committed to our mission to help older adults live with independence and dignity. Our focus is to continuously improve our organization, to concentrate primarily on those who utilize our services, and then measure the results of our efforts.

Chances are there is someone in your life who can use our services. That someone could be a parent or grandparent who may need some extra help in order to stay safely at home, a co-worker who is trying to balance the responsibilities of raising children and caring for aging parents, a neighbor who can no longer drive safely, or a friend who is trying to figure out their Medicare coverage or a hospital bill. That someone could also be you, either today or sometime down the road.

When I reflect on the overall health of our organization, I am deeply grateful for all we’ve accomplished and humbled by the many people we serve and the impact we make every day. Please take some time to review our Annual Report and get to know us a little better. I welcome and value your questions, comments and concerns in which to better serve.

“The senior center is a lifeline for me. It gives me the social contact I need. When I go it lifts my spirits. I’m so thankful for my senior center and glad they care about us.”

- Beverly, Participant

Sincerely,

R. Mark Hensley, Executive Director
Randolph Senior Adults Association



Randolph Senior Adults Association, Inc.
Financial Report
Fiscal Year Ended June 30, 2020

Sources of Funds*:

| | Amount | % |
|--|--------------|--------|
| North Carolina Department of Transportation (NCDOT) | \$ 1,007,083 | 33.9% |
| Home & Community Care Block Grant (US DHHS - OAA) | 582,069 | 19.5% |
| Randolph County | 267,585 | 9.0% |
| Contract Services - Adult Day Care, Transportation | 262,692 | 8.8% |
| Capital Grants - NCDOT | 213,131 | 7.2% |
| United Way | 177,788 | 6.0% |
| Municipalities | 114,271 | 3.8% |
| Memberships, Donations, Sponsorships | 80,661 | 2.7% |
| Nutrition Services Incentive Program (US DHHS) | 70,492 | 2.4% |
| Other (Interest, FEMA, Outreach, Fundraisers, Tours, Gain on Vehicle Sale) | 51,535 | 1.7% |
| Senior Center General Purpose Grants | 38,772 | 1.3% |
| Seniors' Health Insurance (SHIP/MIPPA), Caregiver Grants | 34,967 | 1.2% |
| Private Pay/Cost Share - Meals, ADC, Transportation | 30,062 | 1.0% |
| Montgomery County | 15,000 | 0.3% |
| Salt Box | 13,193 | 0.4% |
| Resource & Education Center - Rental/Activity Fees | 10,843 | 0.4% |
| Child &Adult Care Food Program (USDA) | 8,371 | 0.4% |
| Total Sources | 2,978,515 | 100.0% |

Uses of Funds*:

| | | |
|------------------------------------|-----------|--------|
| RCATS/MCT | 1,533,130 | 50.4% |
| Home Delivered Meals | 475,636 | 15.6% |
| Congregate Meals | 255,336 | 8.4% |
| Adult Day Care | 215,877 | 7.1% |
| Senior Center Programs | 211,702 | 7.0% |
| Information and Options Counseling | 162,794 | 5.4% |
| General Transportation | 135,993 | 4.5% |
| Resource & Education Center | 28,989 | 1.0% |
| Administration | 11,028 | 0.3% |
| Salt Box | 9,600 | 0.3% |
| Total Uses | 3,040,085 | 100.0% |

| | |
|---|-----------|
| Net Income | (61,570) |
| Add: Depreciation | 328,865 |
| Less: Capital Purchases | (241,661) |
| Less: Equipment Loan Principal Payments | - |
| Net Cash Inflow | \$ 25,634 |

*Does not include in-kind revenue or expenses

Audit Statement

We are currently being audited by DMJ & Co., PLLC of Greensboro, NC for FY 2019-2020.

Financial information about this organization and a copy of its license are available from the NC Secretary of State Licensing Branch at (919) 807-2214. The license is not an endorsement by the State.